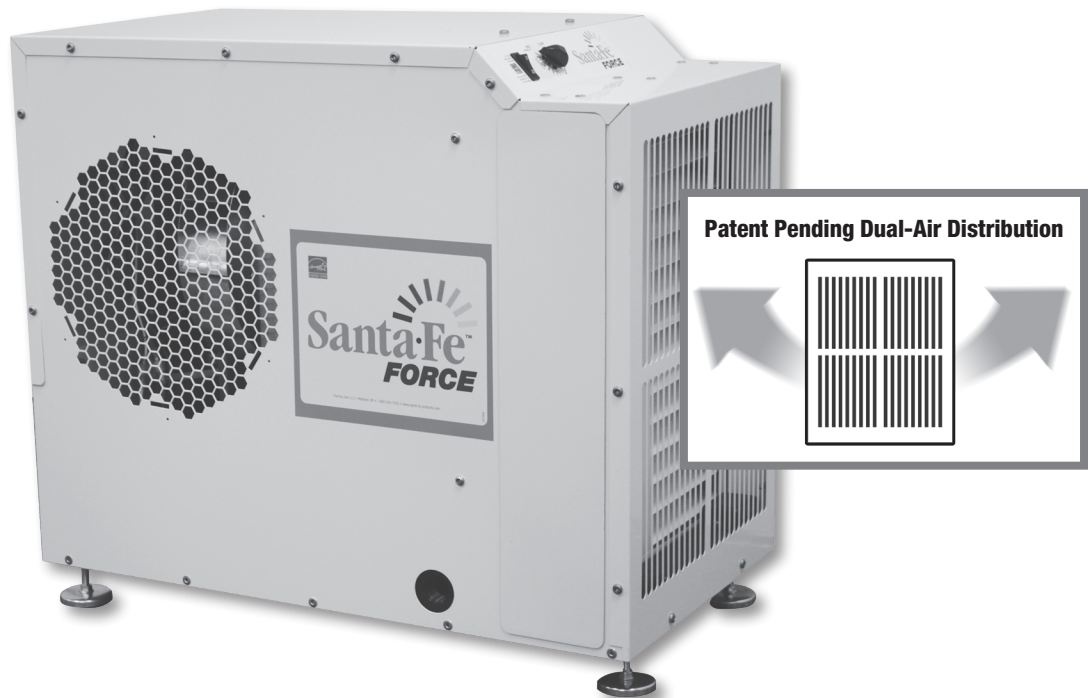


INSTALLER'S & OWNER'S MANUAL



Santa-Fe™ FORCE



Free-standing Moisture Control for Large Areas

- High capacity
- High efficiency
- Environmentally friendly
- Patent pending dual-air distribution

P/N 4031960 • Serial No. _____ Install Date: _____

Sold by:



Therma-Stor® LLC

Driven by performance. Powered by design.™

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TABLE OF CONTENTS

Table of Contents

1. Intended Application(s)	2
2. Registration	2
3. Specifications	3
4. Installation	3
4.1 Location	3
4.1A No Ducting	3
4.1B Duct Outlets	3
4.1C Remote Area w/Outlets Ducted	3
4.2 Electrical Requirements	4
4.3 Install Leveling Feet	4
4.4 Condensate Water Removal	4
4.5 Remove Compressor Shipping Support	4
5. Ducting	4
5.1 Outlet Duct Kit	4
6. Operation	4
6.1 Humidity Control Adjustment	4
6.2 Blower (Fan) Switch	4
Installation	
7. Maintenance	5
7.1 Air Filter	5
8. Service	5
8.1 Technical description	5
8.2 Troubleshooting	5
8.3 Defrost Thermostat	6
9. Service Parts List	6
10. Accessory/Replacement Parts List	6
11. Wiring Diagram	6
Warranty	7


Precautions


- Do not operate the Santa Fe™ Force with a cut or frayed power cord.
- Do not unplug the unit by pulling on the cord. Grasp the plug firmly and pull it out of the wall socket or power receptacle.
- Always use a grounded outlet.
- Never operate electrical equipment near or in standing water.
- Do not stick your fingers or other objects through the safety grill.
- When changing filters, do not stick fingers or other objects in the unit.
- No user serviceable components. Contact installer or call 1-800-533-7533 for all repair or warranty needs.

- Do not restrict airflow in to or out of the unit. This may cause the unit to overheat.
- The unit should never be serviced or cleaned while it is plugged in.
- Do not sit or stand on the unit, or use as a shelf or table.
- Before leaving the unit unattended, ensure children do not have access to the equipment. Do not allow children to play with or near the unit or in its air flow.
- The unit is designed to be installed indoors only.

Read the installation, operation and maintenance instructions carefully before installing and using this unit. Proper adherence to these instructions is essential to obtain maximum benefit from your Santa Fe Force dehumidifier.

Read and Save These Instructions

 **WARNING!** — This symbol means important instructions. Failure to heed them can result in serious injury or death.

 **CAUTION!** — This symbol means important instructions. Failure to heed them can result in injury or material property damage.

1. Intended Application(s)

The Santa Fe Force is intended for use in crawlspaces or basements: however, the unit can be placed in almost any residential setting where dehumidification is desired. Use in non-residential applications and pool areas may void warranty.

The Santa Fe Force works most effectively between 56° and 95°.

In order to efficiently control humidity levels, the area in which the dehumidifier is to be operated must be free of water intrusion or excessive fresh (outside) air infiltration. Before installing the Santa Fe Force, water intrusion and air infiltration problems should be addressed.

2. Registrations

The Santa Fe Force conforms to UL STD 1995.

3. Specifications

Part Number:	4031960	
Blower:	365 CFM @ 0.0" WG	
Power:	875 Watts @ 80°F and 60% RH	
Supply Voltage:	115 volt – 1phase – 60 Hz	
Current Draw:	7.8 AMPS	
Energy Factor:	2.70 L/kWh	
Operating Temp.:	56°F Min., 95°F Max.	
Sized for:	2900 Sq. Ft. - Typical	
Minimum Performance at 80°F and 60% RH		
Water Removal:	120 Pints/Day	
Efficiency:	5.7 Pints/kWh	
Air Filter:	MERV-8	
Size:	14" x 17.5" x 2"	
Power Cord:	10', 110-120 VAC, Ground	
Drain Connection:	3/4" Threaded MPT or 5/8" Hose Barb	
Dimensions	Unit	Shipping
Width:	14.5"	22"
Height:	21"	34"
Depth:	26"	40"
Weight:	90 lbs	97 lbs

4. Installation

4.1 Location

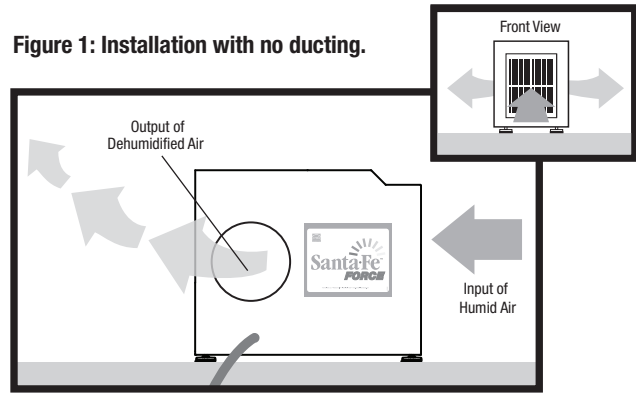
The Santa Fe Force can be installed in a variety of locations to meet the owner's needs; other considerations include:

1. Providing access to a 115 VAC power outlet (10' power cord is provided).
2. Locating near a floor or other suitable drain.
3. Mount 4" above drain.
4. Do not install the Santa Fe Force with the exhaust of the unit within 1' of a wall or obstruction. Do not place the unit near open water.

4.1A No Ducting (fig. 1)

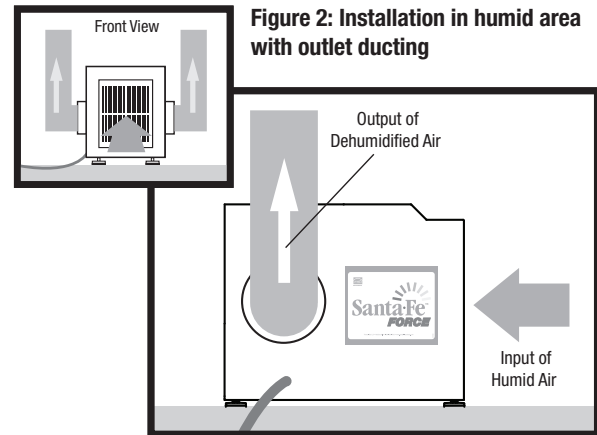
The simplest installation is to place the Santa Fe Force with no ducting. To ensure optimal performance, the air inlet and the outlet of the unit must be at least 1' from walls and other obstructions to air flow.

Figure 1: Installation with no ducting.



4.1B Duct Outlet (fig. 2)

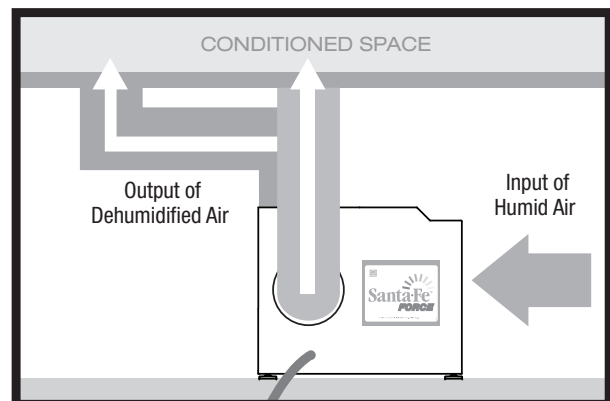
Dehumidification performance can be modified by adding an outlet duct to circulate air.



4.1C Remote Area, w/Outlets Ducted (fig. 3)

A simplified remote installation method than above uses ducting between the Santa Fe Force discharge and the humid room; the Santa Fe Force inlet draws air from the room in which it's located. This works well if there is an adequate air flow path between the two rooms; e.g. high door undercut, louvered door or wall grill. This eliminates the need to remote mount the humidity control.

Figure 3: Installation in a remote area with ducted outlets



⚠ WARNING!

4.2 Electrical Requirements

The Santa Fe Force plugs into a common grounded outlet on a 110-120 VAC 15-Amp circuit. While operating, it draws less than 8 amps @ 80°F, 60% RH and less than 6 amps @ 75°F, 50% RH. Use of a ground fault circuit interrupter (GFCI) protected circuit is recommended. The unit should not be used in areas prone to flooding.

4.3 Installing Feet

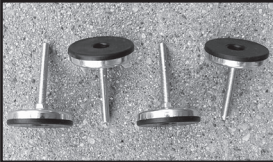


Figure 1: Four leveling feet

Included with your Santa Fe Force are four leveling feet. It is important to level the unit for proper draining.

Installing Leveling Feet

See Figures 2 and for installing leveling feet.

1. Lay down a protective pad (pillow, blanket, etc.).
2. Carefully turn unit onto side opposite filter opening and drain port.



Figure 2: Insert leveling feet in locations

3. Align leveling foot shaft with one of the four threaded hole locations as shown in Figure 2.
4. Screw each leveling foot in ten revolutions.
5. Carefully bring unit to upright position.
6. Level unit for proper water drainage.
7. Wait 10 minutes before operating.

⚠ CAUTION!

Note: Operating the unit immediately after bringing it to an upright position can possibly damage the compressor. A short amount of time is needed to allow the oil to return to its reservoir for lubrication.

⚠ CAUTION! For proper drainage, the unit must be mounted so the drain outlet is at least 4" above the floor drain, and must be fully supported under the base.

4.4 Condensate Water Removal

The Santa Fe Force drains via a gravity system - it is not able to push condensate (water) uphill. The drain hose must run flat or downhill toward the drain location. Condensate can be drained by using the 5/8" clear hose and adapter provided,

or by using a male 3/4" NPT PVC pipe. Using either option, care must be taken installing adaptor to the drain port. Use standard condensate drain routing practices outlined when routing the drain line.

Be sure the hose is not kinked or otherwise restricted so that water can pass through it. Improper hose installation may result in water leakage.

To increase the efficiency of the unit, position the hose to create a "trap" as shown in Figure 2.

By creating a trap,

it will hold a small amount of water. Position the trap on the hose approximately 12" to 20" away from the unit. Check hose regularly to ensure it is clear and water is draining properly.

If floor drain is not easily accessible, a condensate pump kit with a 20' hose is available. Refer to page 6 for ordering accessories.

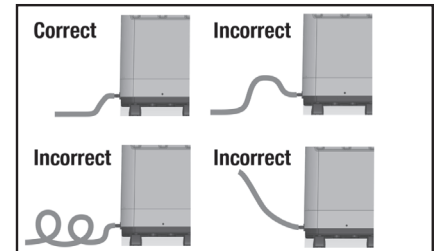


Figure 1: Drain hose position

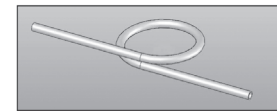


Figure 2: Optimum hose position for draining.

4.5 Remove Compressor Shipping Support

The Santa Fe Force uses a compressor to power the refrigeration system. To protect the compressor and refrigeration system during shipping a plastic tie wrap secures it to the units frame. Remove the tie wrap by cutting the tie wrap and pulling from the unit as shown. After removing tie wrap, insert plastic plugs provided into the holes.



⚠ CAUTION! Remove compressor shipping tie from the unit. Failure to remove shipping tie will cause excess vibration to be transmitted to the frame.

5. Ducting

5.1 Duct Kit (P/N 4033039)

A factory designed outlet duct kit can be purchased to accept 10" ducting to both outlets of the Santa Fe Force. Contact your dealer or call 1-800-533-7533 to order.

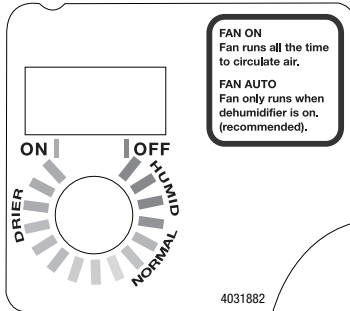
6. Operation

6.1 Humidity Control Adjustment

The humidity control is an adjustable switch that closes when the relative humidity of the air in which it is located rises to the dial set point. It opens when the RH drops 4 to 6% below the set point.

Approximate Humidity Levels Per Setting:

- “Dry” 20% to 30% Relative Humidity
- “Normal” 50% Relative Humidity (Recommended)
- “Humid” 80% to 90% Relative Humidity



The dehumidifier will run until the relative humidity (RH) is reduced to the humidity control dial setting.

Quality humidity meters are available from the factory and are recommended to accurately monitor humidity levels. Refer to the options and accessories table in this document.

6.2 Blower (Fan) Switch

Turning the blower switch to “FAN ON” will cause the unit’s internal blower to run continuously, whether the unit is dehumidifying or not. This function is desirable if the unit is used for air circulation.

Turning the blower switch to “FAN AUTO” will cause the unit’s internal blower to run only while the unit is dehumidifying.

7. Maintenance

CAUTION! NOTE: Do not operate the unit without the filter or with a less effective filter. The heat exchange coils inside the unit could become clogged and require disassembly to clean.

7.1 Air Filter

The Santa Fe Force ships with a standard MERV 8 pleated fabric filter. This should be checked every six months. The pleated fabric filter can generally be vacuumed clean several times before needing replacement. Operating the unit with a dirty filter will reduce dehumidifier capacity and efficiency and may cause the compressor to cycle on and off unnecessarily. Replacement filters can be ordered from your dealer or by calling 1-800-533-7533.

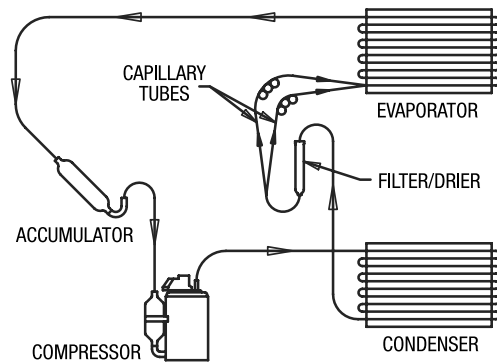
8. Service

WARNING! Servicing the Santa Fe Force with its high pressure refrigerant system and high voltage circuitry presents a health hazard

which could result in death, serious bodily injury, and/or property damage. Only qualified service people should service this unit.

8.1 Technical Description

The Santa Fe Force uses a refrigeration system similar to an air conditioner’s to remove heat and moisture from incoming air, and add heat to the air that is discharged. Hot, high pressure refrigerant gas is routed from the compressor to the condenser coil. The refrigerant is cooled and condensed by giving up its heat to the air that is about to be discharged from the unit. The refrigerant liquid then passes through a filter/drier and capillary tubing which cause the refrigerant pressure and temperature to drop. It next enters the evaporator coil where it absorbs heat from the incoming air and evaporates.



Santa Fe Force refrigeration system

The evaporator operates in a flooded condition, which means that all the evaporator tubes contain liquid refrigerant during normal operation. A flooded evaporator should maintain constant pressure and temperature across the entire coil, from inlet to outlet. The mixture of gas and liquid refrigerant enter the accumulator after leaving the evaporator coil. The accumulator prevents any liquid refrigerant from reaching the compressor. The compressor evacuates the cool refrigerant gas from the accumulator and compresses it to a high pressure and temperature gas to repeat the process.

8.2 Troubleshooting

FOR THE HOMEOWNER:

- If the unit does not work properly, please check the following:
 - Is the unit unplugged?
 - Is power to outlet on? (check switch, if applicable)

SANTA FE FORCE OWNER'S AND INSTALLER'S MANUAL

- Is circuit breaker tripped?
 - Is humidity control set? (turn to "ON")
 - Is air flow restricted? (check air filters and grill)
- If none of the above, call dealer or 1-800-533-7533.

FOR THE HVAC PROFESSIONAL:

■ No dehumidification. Neither blower, nor compressor run with fan switch AUTO.

1. Unit unplugged or no power to outlet, circuit breaker tripped.
2. Humidity control set to "Humid" setting.
3. Loose connection in internal wiring.
4. Humidity control is defective.

■ No dehumidification. Compressor does not run but blower runs with fan switch AUTO and humidity control turned to ON.

1. Defrost thermostat open, ambient temperature too low.
2. Loose connection in compressor circuit.
3. Defective compressor overload.
4. Defective compressor or compressor run capacitor.

■ Blower runs with fan switch AUTO but compressor cycles on & off.

1. Low ambient temperature and/or humidity causing unit to cycle through defrost mode.
2. Defrost thermostat defective.
3. Defective compressor overload.
4. Defective compressor.

■ Blower does not run with fan switch in either position. Compressor runs briefly but cycles on and off.

1. Loose connection in blower circuit.
2. Obstruction prevents impeller rotation.
3. Defective blower.
4. Defective blower switch.

■ Evaporator coil frosted continuously, low dehumidifying capacity.

1. Dirty air filter or air flow restricted.
2. Defrost thermostat loose or defective.
3. Low refrigerant charge.

If none of the above has fixed the issue, call technical support at 1-800-533-7533.

9. Service Parts List

Part No	Description
4030453	Evaporator
4032871	Capillary Tubes
4029176	Compressor
4029605	Accumulator

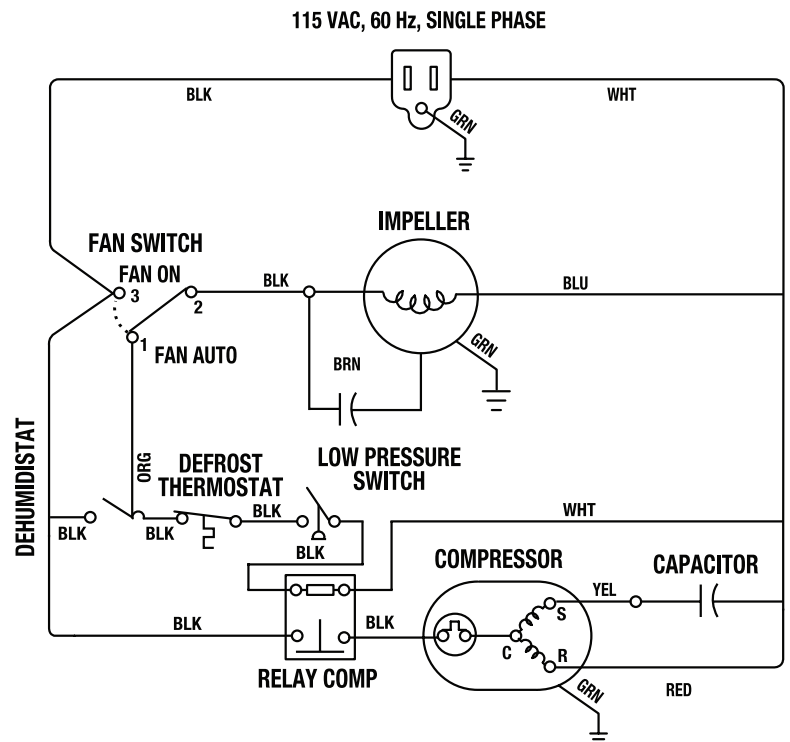
4029510	Filter/drier
4032575	Condensor
4030465	Impeller
4033032-07	55mfd Capacitor - Compressor
4033031-02	5mfd Capacitor - Impeller
4026221	Leveling Foot
4031376	Defrost Thermostat
4027172	Humidity Controller
4025560	Fan Switch

10. Accessory/Replacement Parts

4031062	Filter MERV 8
4033036	Filters 4-Pack, MERV 8
4033037	Filters 12-Pack, MERV 8
4033495	Caster Kit
4033038	Pump Kit
4033039	Duct Kit
4026969	10" Flex Duct
4022126	10" Flex Duct (Insulated)
4020175	Remote Dehumidistat
4028649	10" Register Grill (White)

To order, contact your dealer or call 1-800-533-7533.

11. Wiring Diagram





Santa Fe™ Limited Warranty

FORCE

Limited Warranty. Therma-Stor, LLC (“Therma-Stor”) warrants as follows: (i) the Santa Fe Force dehumidifier (“Product”) will be free of material defects in workmanship or materials for a period of one (1) year (“One-Year Warranty”) following the date of initial purchase of such Product by an original customer purchasing from Therma-Stor or an authorized reseller (“Customer”); and (ii) the Product’s condenser, evaporator, and compressor will be free of material defects in workmanship or materials for a period of five (5) years following the date of initial purchase of such Product by a Customer.

Limitation of Remedies. CUSTOMER’S SOLE AND EXCLUSIVE REMEDY UNDER THE ABOVE LIMITED WARRANTY AND THERMA-STOR’S ENTIRE LIABILITY THEREUNDER, SHALL BE, AT THE SOLE OPTION OF THERMA-STOR, REPLACEMENT OR REPAIR OF SUCH PRODUCT OR ITS COMPONENTS (“COMPONENTS”) BY THERMA-STOR OR THERMA-STOR’S AGENTS ONLY. REFRIGERANT, PIPING, SUPPLIES, TRANSPORTATION COSTS, LABOR COSTS INCURRED IN REPAIR OR REPLACEMENT OF SUCH COMPONENTS ARE NOT INCLUDED. THIS DISCLAIMER AND EXCLUSION SHALL APPLY EVEN IF THE EXPRESS WARRANTY AND LIMITED REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE. CUSTOMER ACKNOWLEDGES THAT NO REPRESENTATIVE OF THERMA-STOR OR OF ITS AFFILIATES OR RESELLERS IS AUTHORIZED TO MAKE ANY REPRESENTATION OR WARRANTY ON BEHALF OF THERMA-STOR OR ANY OF ITS AFFILIATES OR RESELLERS THAT IS NOT IN THIS AGREEMENT. Notwithstanding the above, during the term of the One-Year Warranty only, Therma-Stor will provide, free of charge to Customer, all Components and labor (except costs related to removal and installation of Product) required to fulfill its obligations under such One-Year Warranty.

Disclaimer of Warranties. EXCEPT FOR ABOVE LIMITED WARRANTY, WHICH IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED WITH RESPECT TO THE PRODUCT AND ITS COMPONENTS, THERMA-STOR HEREBY DISCLAIMS ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Warranty Limitations. The foregoing limited warranty extends only to a Customer and shall be null and void upon attempted assignment or transfer. A “defect” under the terms of the limited warranty shall not include problems resulting from Customer’s or Customer’s employees’, agents’, invitees’ or a third party’s misuse, improper installation, improper design of any system in which the Product is included, abuse, lack of normal care, failure to follow written instructions, tampering, improper repair, or freezing, corrosion, acts of nature or other causes not arising out of defects in Therma-Stor’s workmanship or material. If a Product or Component is replaced while under warranty, the applicable limited warranty period shall not be extended beyond the original warranty time period. The limited warranty does not cover any costs related to changes to a Product or Component that may be required by any codes, laws, or regulations that may become effective after initial purchase of the Product by Customer.

Customer Responsibilities. As a further condition to obtaining warranty coverage hereunder, the Customer must send a valid warranty claim to Therma-Stor such that Therma-Stor receives such claim prior to the end of the applicable warranty period. Therma-Stor shall have no obligation hereunder with respect to any claim received by Therma-Stor after the expiration of the applicable warranty period. As a further condition to obtaining warranty coverage hereunder, the Customer must present forms of invoices evidencing proof of purchase of a Product. If such invoices do not clearly indicate the date of initial purchase by a Customer, the applicable Product’s date of manufacture will be used instead of the date of initial purchase for the purpose of calculating the commencement of the applicable warranty period. Warranty service must be performed by Therma-Stor or a servicer authorized by Therma-Stor. In order to obtain warranty service, the Customer should call Therma-Stor at 1-800-533-7533 and ask for the Therma-Stor Products Service Department, which will then arrange for applicable warranty service. Warranty service will be performed during customary, daytime working hours. If the Product must be shipped for service, Customer shall be solely responsible for properly packaging the Product, for all freight charges, and for all risk of loss associated with shipment.

Limitation of Liability. IN NO EVENT SHALL THERMA-STOR, IN CONNECTION WITH THE DESIGN, SALE, INSTALLATION, USE, REPAIR, REPLACEMENT OR PERFORMANCE OF ANY PRODUCT, COMPONENT, PART THEREOF OR WRITTEN MATERIAL PROVIDED THEREWITH, BE LIABLE, TO THE EXTENT ALLOWED UNDER APPLICABLE LAW, UNDER ANY LEGAL THEORY FOR ANY SPECIAL, DIRECT, INDIRECT, COLLATERAL OR CONSEQUENTIAL DAMAGES OF ANY KIND. NOTWITHSTANDING THE ABOVE LIMITATIONS AND WARRANTIES, THE SOLE AND EXCLUSIVE LIABILITY OF THERMA-STOR, REGARDLESS OF THE NATURE OR THEORY OF THE CLAIM, SHALL UNDER NO CIRCUMSTANCES EXCEED THE PURCHASE PRICE OF THE PRODUCT, COMPONENT OR PART UPON WHICH THE CLAIM IS PREMISED.

Applicable Law and Venue. ANY ARBITRATION, ENFORCEMENT OF AN ARBITRATION OR LITIGATION RELATED TO THE PRODUCT WILL BE BROUGHT EXCLUSIVELY IN DANE COUNTY, WISCONSIN, AND CUSTOMER CONSENTS TO THE JURISDICTION OF THE FEDERAL AND STATE COURTS LOCATED THEREIN, SUBMITS TO THE JURISDICTION THEREOF AND WAIVES THE RIGHT TO CHANGE VENUE. CUSTOMER FURTHER CONSENTS TO THE EXERCISE OF PERSONAL JURISDICTION BY ANY SUCH COURT WITH RESPECT TO ANY SUCH PROCEEDING.

Miscellaneous. If any term or condition of this Limited Warranty is found by a court of competent jurisdiction to be invalid, illegal or otherwise unenforceable, the same shall not affect the other terms or conditions hereof or thereof or the whole of this Limited Warranty. Any delay or failure by Therma-Stor to exercise any right or remedy will not constitute a waiver of Therma-Stor to thereafter enforce such rights.



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