# Model ERV120



#1374-AAV

# INSTALLATION INSTRUCTION FOR ENERGY RECOVERY VENTILATOR (ERV)

# **Shipping and Packing List**

Package 1 of 1 contains:

- 1 Assembled ventilator
- 1 Bag assembly containing:
  - 4 Hanging straps
  - 1 Installation manual
  - 1 Remote electrical control box

large zip ties

flexible duct - class I rated

mastic tape

zip ties

alum. foil duct tape

1/2" I.D. drain hose

# **Required Tools**

## **Installation Tools**

- tin snips
- · assorted screw drivers
- · electric drill
- hammer
- wire strippers
- knife
- caulking gun
- smoke pencil

### **Balancing Tools**

 Pitot Tube Balancing Kit
[Case, 8 ft. vinyl tubing, Pitot tube, magnehelic gauge (0 - 0.25"), and mounting plate]

#### or

 Pitot Tube with instructions and Digital Manometer (with resolution of 0 - 0.25" - must read to 1/100ths of an inch)

#### **Optional Accessories**

- 20 Minute Fan Timer
- Wall Mounted Dehumidistat
- Weather hood Kit
- · Round Diffuser
  - 4" (100mm)
  - 5" (125mm)
  - 6" (150mm)
  - 8" (200mm)
- Kitchen Grille
  - may be required by code for kitchen applications
  - contains removable grease filter

# Application

Energy Recovery Ventilators (ERV) are designed to provide fresh air while exhausting an equal amount of stale air.

The ERV is equipped with an enthalpy core. The device uses the stale air that is being exhausted to condition the fresh air as it is being brought in.

# General

These instructions are intended as a general guide and do not supersede local codes in any way. Consult authorities who have jurisdiction before installation.

# **Table of Contents**

Shipping and Packaging List	1
Required Tools	1
Application	1
General	1
Engineering Data	2-3
Installation Instructions	4
Clearances & Requirements	5
Installation	5-8
Application Illustrations	9-14
Optional Controls	15
Electrical	16
Operation	17
Wiring Diagrams	18
Interlocking ERV to Furnace	19
Air Flow Balancing	20-21
Troubleshooting	22
Maintenance	23













# ERV120 ENERGY RECOVERY VENTILATOR

PRODUCT SPECIFICATIONS AND ENGINEERING INFORMATION SUBMITTAL DATA



# THERMALLY CONDUCTIVE ENTHALPY CORE

The cross-flow energy recovery core transfers both heat and water vapor between the two airstreams. It is easily removed for cleaning or service.

### **MOTORS AND BLOWERS**

Each air stream has an independent motorized impeller. 3 speed operation 120VAC

#### **FILTERS**

Washable air filters in exhaust and supply air streams.

#### **MOUNTING THE ERV**

Four threaded inserts at corners of case designed to accept four reinforced polyester straps that are supplied with the unit.

#### CASE

Twenty gauge prepainted galvanized steel (G60) for superior corrosion resistance. Insulated to prevent exterior condensation.

#### CONTROLS

Unit is supplied with a remote ERV control box that can be conveniently located near the ERV.

#### **ERV System Control**

ERV defaults to LOW SPEED when plugged in. HIGH SPEED option is accessible by connecting remote controls to designated terminals inside electrical box of ERV.

Standard LOW SPEED SETTING can be increased by manipulating switches in electrical box. OFF(Standby)/LOW or OFF/HIGH speed operation also available by manipulating switches.

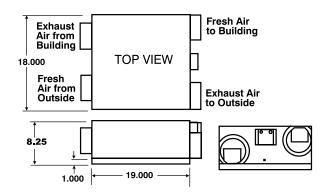
#### **OPTIONAL ACCESSORIES**

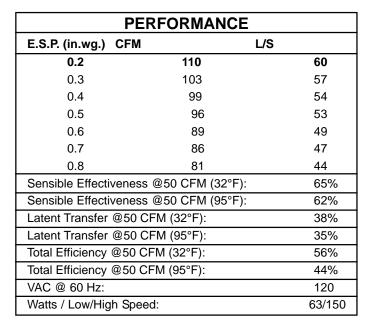
28 884	20 Minute Fan timer — White, Decora style (3 wire)
	20 gauge wire (min.) 100' length (max.)

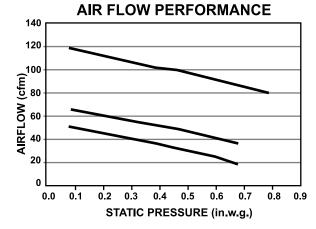
28 998 60 min. Twist Timer with hold, white Decora style
22 025 Weather Hoods, 2 - 5" (125mm) c/w 1/4" (6mm) screen
28 883 Dehumidistat Ventilation Control - Dehumidistat with

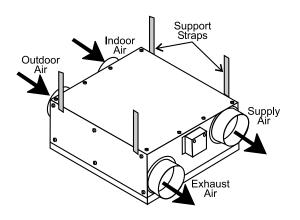
ON/OFF
28 882 Dehumidistat Control - Dehumidistat

All units conform to CSA and UL standards. **DIMENSIONS** inches







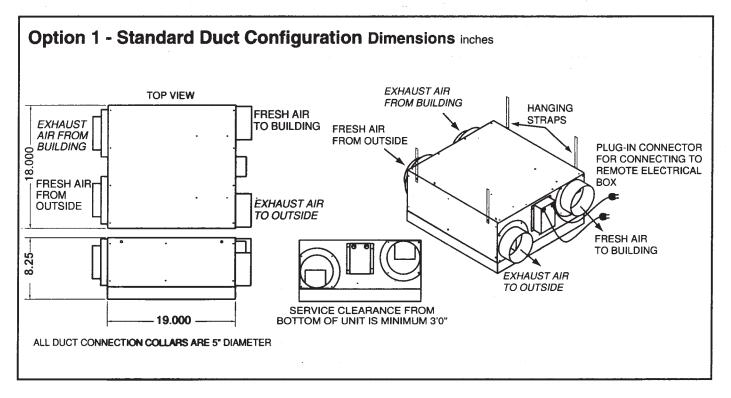


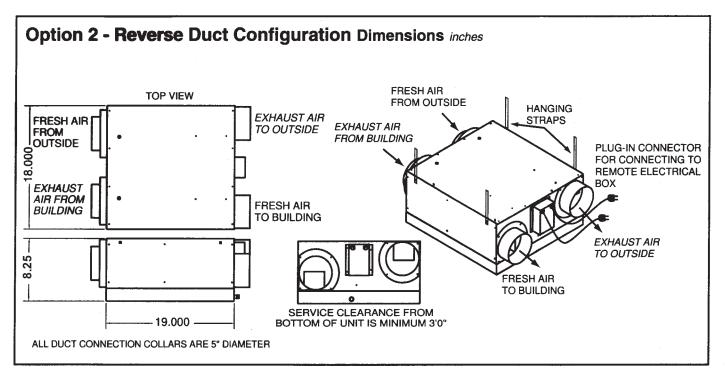


4537 NORTHGATE COURT, SARASOTA, FL 34234-2124, USA TEL: 941-351-3441 FAX: 941-351-3442 www.americanaldes.com eml: info@aldes-us.com





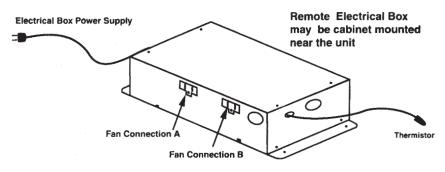


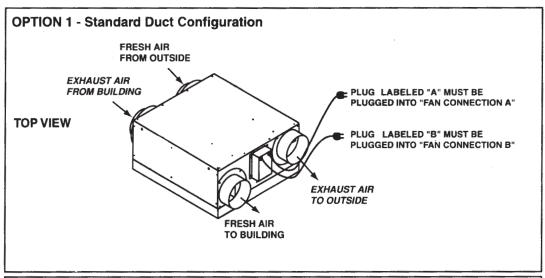


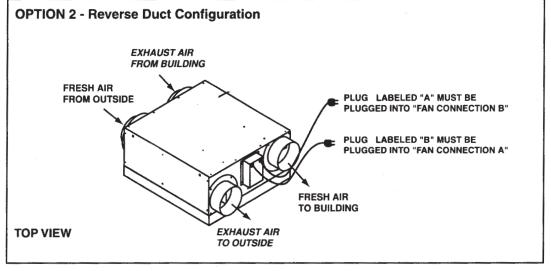
# **Installation Instructions**

The ERV120 model can be setup in two different airflow configurations as illustrated in the engineering data section of the manual. Because of this, it is extremely important that the unit be connected properly. The remote

electrical control box contains two receptacles labeled "Fan Connection A" and "Fan Connection B". It is critical that the proper fan be plugged into the proper receptacle.







# **A WARNING**

Before installation, careful consideration must be given to how this system will operate if connected to any other piece of mechanical equipment, i.e. a forced air furnace or air handler, operating at a higher static. After installation, the compatibility of the two pieces of equipment must be confirmed, by measuring the air flows of the ventilator, by using the balancing procedure found in this manual.

It is always important to assess how the operation of any ERV may interact with vented combustion equipment (i.e. Gas Furnaces, Oil Furnaces, Wood Stoves, etc.)

NEVER install a ventilator in a situation where its normal operation. lack of operation or partial failure may result in the backdrafting or improper functioning of vented combustion equipment!!!

## Connecting Appliances to the ERV

The following appliances should not be connected to the ERV:

- clothes dryer
- range top
- stovetop fan
- · central vacuum system

# **A CAUTION**

Lint, dust or grease will collect in the ERV damaging the unit.

NOTE: Connecting any of these to the ERV will invalidate your warranty.

## Installation

# **A WARNING**

Improper installation, adjustment, alteration, service or maintenance can cause property damage. personal injury or loss of life. Installation and service must be performed by a qualified installer or service agency.

# **▲** WARNING



Electric shock hazard. Can cause injury or death. Before attempting to perform any service or maintenance, turn the electrical power to unit OFF at disconnect switch(es). Unit may have multiple power supplies.

#### **Location Selection**

The ERV must be located in a heated space where it will be possible to conveniently service the unit. Typically the ERV would be located in the mechanical room or an area close to the outside wall where the weather hoods will be mounted. If a basement area is not convenient or does not exist, a utility or laundry room may be used.

Attic installations are not normally recommended due to:

- A) the complexity of work to install
- B) freezing conditions in the attic
- C) difficulty of access for service and cleaning

The ERV unit can be installed in a horizontal or vertical position. The unit should be suspended using the provided hanging straps. Sufficient clearance below the access door is required for servicing the air filters and core. A minimum of 25" (635mm) clearance is recommended so the door can be removed. Four PVC reinforced polyester hanging straps are provided for hanging the ERV in the horizontal position.

#### Suspending the Unit

The hanging straps should be attached to the unit at the top end corners (mounting screws are already located on the ERV case). Securely fasten the other end of the straps to the ceiling making sure the UNIT IS LEVEL. The straps are designed to reduce the possibility of noise, resonance or harmonics; therefore using the full length of the strap between the ERV and the floor joists is recommended.

#### Weather Hood Location and Installation

Weatherhood kit includes two fixed-cover hoods with a 1/4" (6mm) mesh screen.

# **Exhaust Weather Hood Requirements**

- At least 6' (2 m) from the ventilation air intake\*
- At least 18" (460mm) above ground or above the depth of expected debris accumulation\*
- At least 3' (1 m) away from the corner of the building\*
- At least 3' away from gas meter, electric meter or a walkway where fog or ice could create a hazard\*
- · Not into a garage, workshop or other unheated space

# **A** CAUTION

Unit must be installed level to ensure proper condensate drainage. Due to the broad range of installation and operational conditions, consideration must be given for the possibility of condensation forming on the unit or connecting ducting. Objects below the installation may be exposed to condensate.

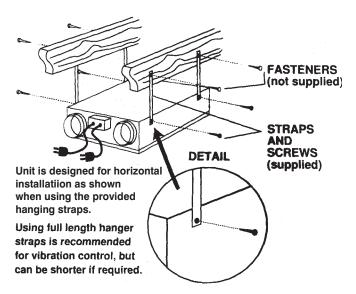
When installing the weather hood, its outside perimeter must be sealed with exterior caulking.

\* Local code may require greater distances.

# Intake Weather Hood Requirements

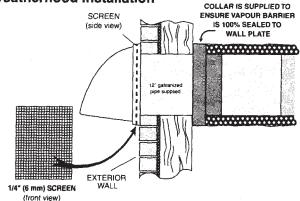
- Should be located upstream (if there are prevailing winds) from the exhaust outlet
- At least 6' (2 m) from the exhaust weather hood \*
- At least 6' (2 m) away from dryer vents and air handler exhaust (medium or high efficiency furnaces)\*
- A minimum of at least 6' (2 m) from driveways, oil fill pipes, gas meters, or garbage containers, swimming pools\*
- At least 18" (460mm) above the ground, or above the depth of expected debris accumulation\*
- At least 3' (1 m) from the inside/outside corner of the building\*
- · Do not locate in a garage, attic or crawl space
- \* Local code may require greater distances.

# Suspending the Unit using the Provided Hanging Straps



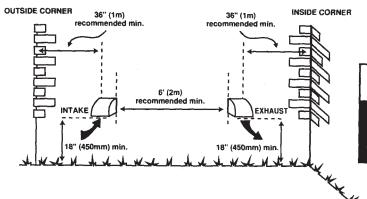
Note: Illustration depicts unit suspended from wood floor joists. If a different ceiling system is used, securing straps to floor will be different.

## Weatherhood Installation



- Thermal Collar slides over galvanized sleeve of Weatherhood.
- 2. Fasten Thermal Collar to Belt.
- Slide the Insulated Flexible Ducting over the Weatherhood's galvanized sleeve and fasten it to the Thermal Collar.
- Hood is hinged to allow for easy access for cleaning of bird screen.

### **Weather Hood Clearances**



# **△ CAUTION**

## Air Duct Design and Installation

A well designed and installed ducting system will allow the ERV to operate at its maximum efficiency.

Always try to keep duct runs as short and straight as possible. See Installation Diagrams for various installation options.

The inner and outer liners of the flexible insulated duct must be clamped to the sleeve of the weather hoods (as close to the outside as possible) and the appropriate port on the ERV. It is very important that the fresh air intake line be given special attention to make sure it is well sealed. A good bead of high quality caulking (preferably

silicone sealant) will seal the inner flexible duct to both the ERV port and the weather hood prior to clamping with a large zip tie.

To minimize air flow restriction, the flexible insulated duct that connects the two outside weather hoods to the ERV should be stretched tightly and be as short as possible.

Twisting or folding the duct will severely restrict air flow. See below for the recommended connection of flexible insulated ducts to the the outside weather hoods and the ERV.

# Installing the Ducting Between the ERV & Living Areas in the Home

To maximize airflow in the duct system, all ducts should be kept short and have as few bends or elbows as possible. Forty-five degree elbows are preferred to 90° elbows. Use "Y" tees instead of 90° elbows whenever possible.

All duct joints must be fastened with screws, rivets or duct sealant and wrapped with mastic or a quality duct tape to prevent leakage. Mastic is preferred but if duct tape is used, we recommend aluminum foil duct tape.

Galvanized ducting from the ERV to the living areas in the house is recommended whenever possible, although flexible duct can be used in moderation if necessary.

To avoid possible noise transfer through the duct system, a short length (approximately 12 inches or 300mm) of non-metallic flexible insulated duct should be connected between the ERV and the supply/exhaust duct system.

The main supply and return lines to/from the ERV must be the same size or larger than the duct connection collar. Branch lines to the individual rooms may be as small as 4 inches (100mm), but 5 inch (125mm) lines are preferred.

All ducts running through attics and unheated spaces must be sealed and insulated to code.

#### Fresh Air Ducting

In applications that do not include an air handler, fresh air should be supplied to all bedrooms and living areas, excluding bathrooms, kitchen and utility areas. Grilles should be located high on a wall or in ceiling locations.

# **A WARNING**

Include a short length of fabric flex duct or other non-metallic connector in this hard ducted line in order to keep the ERV separately grounded (electrically) from the air handler. This will avoid a possible shock hazard to service people if a short to ground develops in one of the devices.

Grilles that diffuse the air comfortably such as the ALGRILLE are recommended.

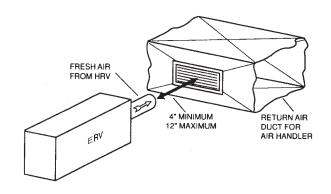
If the floor is the only option available, then special care should be taken in locating grilles. Areas such as under baseboard heaters will help to temper the air. Also optional inline duct heaters are available for mounting in the supply duct work to add heat if required.

## Direct Connection to Air Handler Duct System

Should you wish to hard duct the fresh air from the ERV directly into the cold air return of the air handler, remember to check the air flow balance of the ERV with the air handler fan both "ON" and "OFF" to determine that it does not imbalance the unit more than 10%.

## Indirect Connection to Air Handler Duct System

If permitted by local codes, an indirect connection may be made between the ERV fresh air duct and the air handler return plenum. The fresh air from the unit may be directed at a grille installed in the cold air return duct of the air handler. The fresh air outlet from the ERV should be no closer than 4 inches (100mm) and no more than 12 inches (300mm) from the grille.



## Stale Air Exhaust System

The stale air exhaust system draws air from the points in the house where the worst air quality problems occur. Stale air ducts should be installed in the bathroom, kitchen, and laundry room. Applications such as greenhouses, atriums, swimming pools, saunas, etc. have unique ventilation requirements which should be addressed with an isolated ventilation system. Also, the air handler return duct may be used to exhaust from. In this method, the exhaust air is not ducted back to the ERV with "dedicated lines" from bathrooms, kitchens, etc. Instead, the exhaust air is drawn out of the cold air return of the air handler. The air handler blower must be running when the unit is operating for this system to be effective.

# **△ CAUTION**

Do not mount exhaust grille within 4' (1.2m) (horizontally) from stove to prevent grease from entering ERV.

## **Balancing Dampers and Grilles**

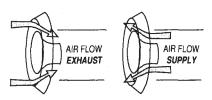
Balancing dampers and/or adjustable grilles should be used to balance the flow rates into and out of various rooms.

Grilles or diffusers should be positioned high on the wall or in the ceiling. Kitchen exhaust grilles must never be connected to a range hood. They should be installed at least 4 feet (1.2m) horizontally away from the stove. A hinged 6"X10" (150 X 250mm) rectangular kitchen exhaust grille is available. This grille includes a removable grease filter. Canadian building codes require that kitchen grilles be equipped with washable filters.

Field-supplied balancing dampers should be installed external to the unit to balance the amount of stale air being exhausted with the amount of fresh air being brought into the house. Refer to Air flow Balancing section.



- 4" (100mm)
- 5" (125mm)
- 6" (150mm)
- 8" (200mm)

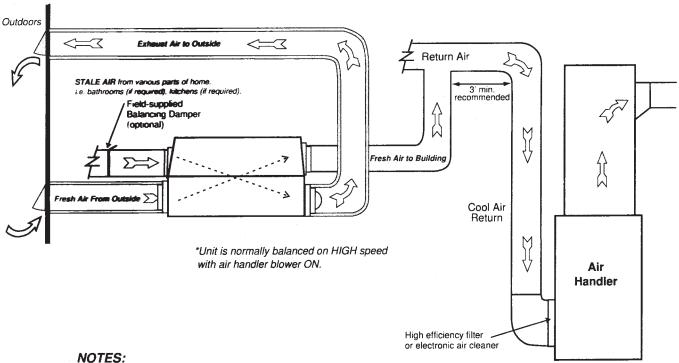


# Partially Dedicated System for ERV

- Stale air drawn from key areas of home (bathroom, kitchen, laundry)
- Fresh air supplied to return air duct of air handler



# DIRECT CONNECTION of the SUPPLY AIR STREAM to the AIR HANDLER COLD AIR RETURN (Stale air drawn from key areas of home)



- 1. Air handler blower may be required to operate when ERV is on to provide good air distribution.
- 2. Weather hood arrangement is for drawing purposes only. 6' (2m) minimum separation required. 18" (460mm) above grade minimum or above anticipated snow level .
- 3. Due to the differences in pressure between the ERV and the equipment it is being connected to, the ERV air flow must be confirmed on site, using the balancing procedure found in the installation manual.

# **△ CAUTION**

# Simplified Installation for ERV

(Return/Return Method)

 It is mandatory that the air handler blower run continuously or ERV operation be interlocked with the air handler blower.

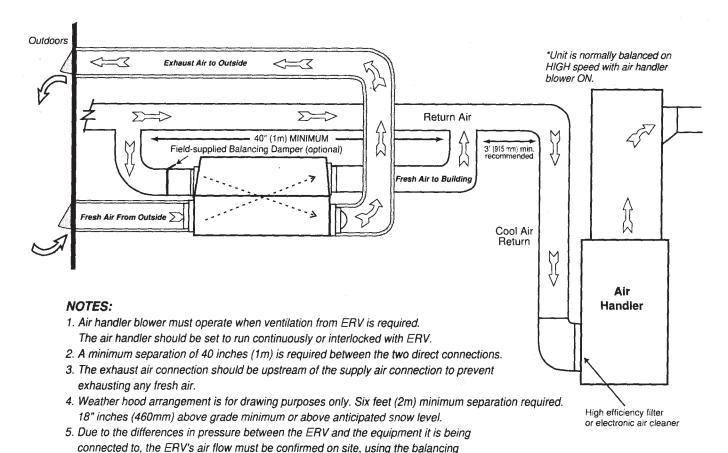
procedure found in the installation manual.

Check local codes/authority having jurisdiction for acceptance.

# **A WARNING**

ERV must be balanced.

# DIRECT CONNECTION of both the ERV SUPPLY AIR STREAM and EXHAUST AIR STREAM to the AIR HANDLER COLD AIR RETURN



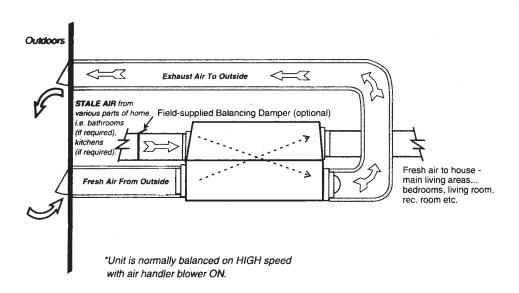
# **A CAUTION**

# **Fully Dedicated System for ERV**

- Stale air drawn from key areas of home (bathroom, kitchen, laundry)
- Fresh air supplied to main living areas of home

# **A WARNING**

ERV must be balanced.



#### **NOTES:**

- 1. Weather hood arrangement is for drawing purposes only. 6' (2m) minimum separation required. 18" (460mm) above grade minimum or above anticipated snow level.
- 2. The ERV air flow must be confirmed on site, using the balancing procedure found in the installation manual.

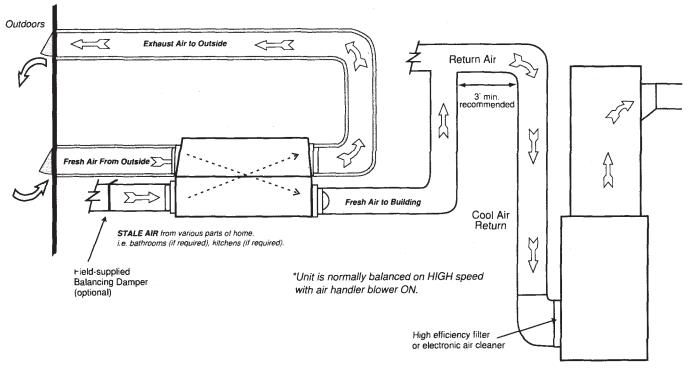
# **A CAUTION**

# **Partially Dedicated System for ERV**

- Stale air drawn from key areas of home (bathroom, kitchen, laundry)
- Fresh air supplied to return air duct of air handler



# DIRECT CONNECTION of the SUPPLY AIR STREAM to the AIR HANDLER COLD AIR RETURN (Stale air drawn from key areas of home)



## **NOTES:**

- 1. Air handler blower may be required to operate when ERV is on to provide good air distribution.
- 2. Weather hood arrangement is for drawing purposes only. 6' (2m) minimum separation required. 18" (460mm) above grade minimum or above anticipated snow level.
- Due to the differences in pressure between the ERV and the equipment it is being connected to, the ERV air flow must be confirmed on site, using the balancing procedure found in the installation manual.

# **△ CAUTION**

# Simplified Installation for ERV

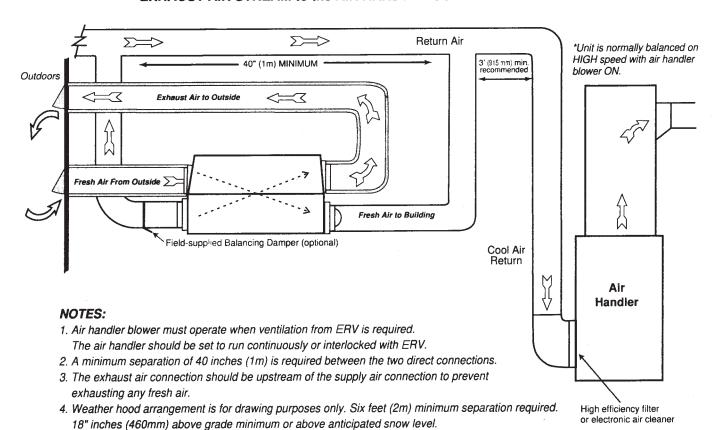
(Return/Return Method)

- It is mandatory that the air handler blower run continuously or ERV operation be interlocked with the air handler blower.
- Check local codes/authority having jurisdiction for acceptance.

# **A WARNING**

ERV must be balanced.

# DIRECT CONNECTION of both the ERV SUPPLY AIR STREAM and EXHAUST AIR STREAM to the AIR HANDLER COLD AIR RETURN



5. Due to the differences in pressure between the ERV and the equipment it is being connected to, the ERV's air flow must be confirmed on site, using the balancing

procedure found in the installation manual.

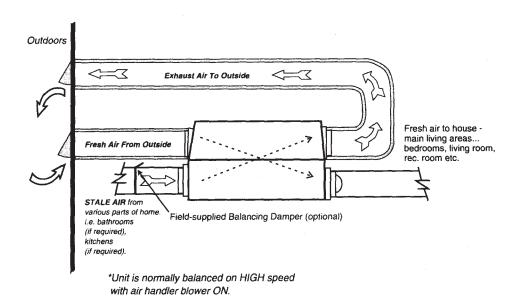
# **A CAUTION**

# **Fully Dedicated System for ERV**

- Stale air drawn from key areas of home (bathroom, kitchen, laundry)
- Fresh air supplied to main living areas of home



ERV must be balanced.

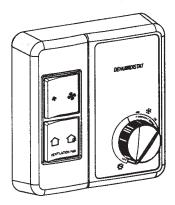


## NOTES:

- 1. Weather hood arrangement is for drawing purposes only. 6' (2m) minimum separation required. 18" (460mm) above grade minimum or above anticipated snow level.
- 2. The ERV air flow must be confirmed on site, using the balancing procedure found in the installation manual.

# **A CAUTION**

# **Optional Remote Control Devices Low Voltage**



# **DEHUMIDISTAT VENTILATION CONTROL (D.V.C.)**

- \* remove jumper on circuit board when using this control
- \*\* requires 3 wires
- Designed for a central location
- Ventilation control turns ERV system ON and OFF
- Dehumidistat increases ventilation when required
- High speed override switch
- Great for building code requirements
- Low voltage
- Connect one per ERV only
- · Connects to red, black and orange

Part No. 28 883

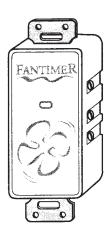


## **REMOTE DEHUMIDISTAT**

# \*requires 2 wires

- anywhere humidity is a concern
- provides high speed ventilation when ..humidity level exceeds selected setting
- · Connects to red and black

Part No. 28 882 White



### **20 MINUTE TIMER**

# \*requires 3 wires

- provides high speed for 20 minutes
- maximum wire length 100'
- connect up to 4
- connects to red, black and green terminals

Part No. 28 884

The ERV unit should be plugged into a standard designated (120VAC) electrical outlet with a ground. The outlet should be serviced by a separate 15 amp/120V circuit. An extension cord should not be used with this appliance. A qualified service technician should make any required electrical connections.

#### **Remote Control Connections**

Low voltage connections between the remote controls, the dehumidistat, or the fan timer should be made by a qualified service technician. Low voltage wires from the remote controls are connected to the ERV micro-processor board.

# **A WARNING**

In order to prevent electric shock when cleaning or servicing the ERV, it is extremely important to confirm the polarity of the power line that is switched by the safety (disconnect) switch. The hot line (black) is the proper line to be switched. To confirm the proper polarity, use a voltmeter or test lamp to ensure there is no power after the switch when the door is open. Check between that point and ground (on the cabinet). Always make sure that the ERV is properly grounded.

#### **Self Test**

The ventilator will automatically initiate a self test sequence when power is applied. Fan motor is cycled. Duration: Approximately 1.5 mins.

## **Changing Speeds**

The ventilator automatically operates on its lowest speed when plugged in or switched on. This setting is factory supplied from an autotransformer with two selectable low speeds. To switch to a continuous medium low speed, an installing contractor must interchange the red and blue wires from the autotransformer inside the electrical box. Whether or not this change is made, the ERV will only be able to access a single selected low speed.

High speed is available with the use of optional remote controls connected to the appropriate terminals inside the electrical box.

#### How much ventilation do I need?

During seasons when your windows and doors are closed (winter and summer if air conditioned) the ERV should operate continuously when the dwelling is occupied, and either continuously or intermittently when not occupied.

For most installations the ERV will normally be set to operate continuously on low speed. To suit various lifestyles, the ERV offers a selection of operating modes (See "Operation Mode Selection" on this page).

## **Method of Operation**

Good - intermittent operation at all times

**Better -** continuous operation during day or occupied conditions, intermittent at night or unoccupied

**Best - recommended continuous operation of both ERV and furnace/air handler blower** 

#### **Operation Mode Selection**

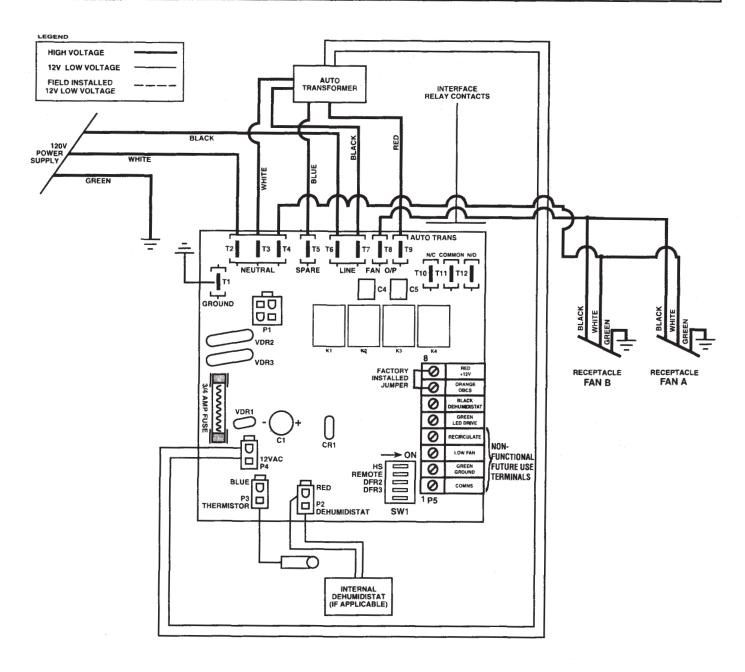
Various combinations of operating modes are listed below should you wish to change the factory settings.

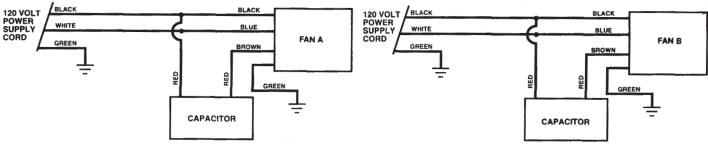
See Optional Controls for controlling options and descriptions.

### Installer selectable DIP Switches

REMOTE	ON	Low speed ON and all devices activate high speed
		Factory default setting

REMOTE	ON	No Low speed, all devices activate high speed
JSHS		Standby setting

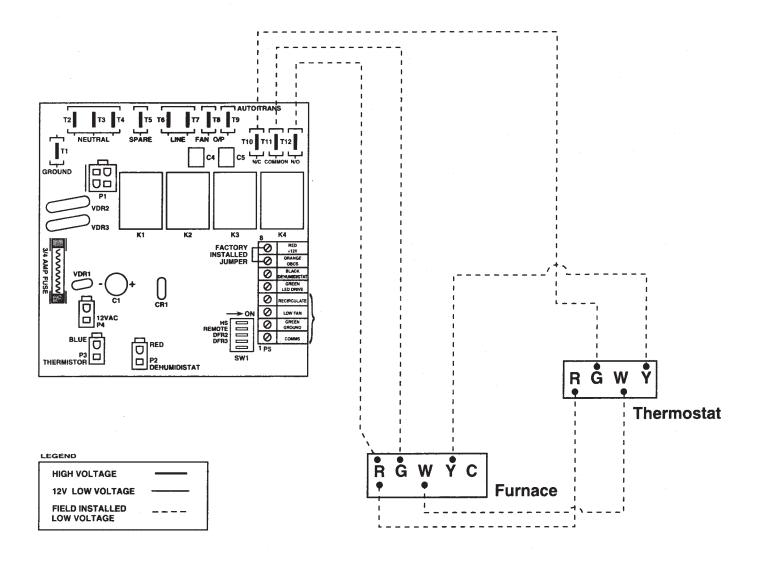




# Interlocking ERV Operation to an Airhandler/Furnace Blower

When using the Interface relay contacts to initiate blower operation on a furnace, certain thermostats will initiate the outdoor cooling condenser when R and G are closed.

Use this wiring configuration to prevent the Interface relay contacts from initializing the condenser unit. This problem can occur at the thermostat because the  $\underline{Y}$  terminal is connected to the  $\underline{G}$  terminal internal to the stat. When  $\underline{R}$  and  $\underline{G}$  are closed at the furnace (by dehumidistat or relay) 24 Volts is sent to  $\underline{G}$  at thermostat. 24 Volts is then sent through  $\underline{Y}$  which will initiate outdoor condenser.



It is necessary to have balanced air flow in an ERV. The volume of air brought in from the outside must equal the volume of air exhausted by the unit. If the air flow is not properly balanced, then:

- The ERV may not operate at its maximum efficiency
- A negative or positive air pressure may occur in the house
- Failure to balance ERV properly may void warranty

# **△ CAUTION**

Ensure balanced air flow in ERV. Excessive positive pressure may drive moist indoor air into the external walls of the building where it may condense (in cold weather) and degrade structural components. May also cause key holes to freeze up.

**Excessive negative pressure** may have several undesirable effects. In some geographic locations, soil gases such as methane and radon gas may be drawn into the home through basement/ground contact areas.

Read the Application Warning in Clearances & Requirements section of this manual!

# **A WARNING**

Ensure balanced air flow in ERV. Excessive negative pressure may also cause the backdrafting of vented combustion equipment.

## Prior to balancing, ensure that:

- 1. All sealing of the duct system has been completed.
- 2. All of the ERV's components are in place and functioning properly.
- 3. Balancing dampers are fully open.
- 4. Unit is on HIGH speed.
- Air flow in branch lines to specific areas of the house should be adjusted first prior to balancing the unit. A smoke pencil used at the grilles is a good indicator of each branch line's relative air flow.
- After taking readings of both the stale air to the ERV duct and fresh
  air to the house duct, the duct with the lower CFM ([L/s] velocity)
  reading should be left alone, while the duct with the higher reading
  should be dampered back to match the lower reading.
- 7. Return unit to appropriate fan speed for normal operation
- A field-supplied balancing damper for the stale air side is required for system balancing.

### **Balancing Procedure**

The following is a method of field balancing an ERV using a Pitot tube, which is advantageous in situations when flow stations are not installed in the duct system. Procedure should be performed with the ERV on high speed.

The first step is to operate all mechanical systems on high speed, which have an influence on the ventilation system, i.e. the ERV itself and the air handler, if applicable. This will provide the maximum pressure that the ERV will need to overcome, and allow for a more accurate balance of the unit

Drill a small hole in the duct (about 3/16"), three feet downstream of any elbows or bends, and one foot upstream of any elbows or bends. These are recommended distances but the actual installation may limit the amount of straight duct.

The Pitot tube should be connected to a magnehelic gauge or digital manometer capable of reading from 0 to 0.25 in. (0-62 Pa) of water, preferably to 3 digits of resolution. The tube coming out of the end of the Pitot is connected to the high pressure side of the gauge. The tube coming out of the branch of the Pitot is connected to the low pressure or reference side of the gauge.

Insert the Pitot tube into the duct; pointing the tip into the air flow.

For general balancing it is sufficient to move the Pitot tube around in the duct and take an average or typical reading. Repeat this procedure in the other (supply or return) duct. Determine which duct has the highest air flow (highest reading on the gauge). Then damper that air flow back to match the lower reading from the other duct. The flow should now be balanced.

Actual air flow can be determined from the gauge reading. The value read on the gauge is called the velocity pressure. The Pitot tube comes with a chart that will give the air flow velocity based on the velocity pressure indicated by the gauge. This velocity will be in either feet per minute or meters per second. To determine the actual air flow, the velocity is multiplied by the cross sectional area of the duct being measured.

This is an example for determining the air flow in a 6" duct.

The Pitot tube reading was 0.025 inches of water.

From the chart, this is 640 feet per minute.

The 6" duct has a cross sectional area of  $= [3.14 \times (6" \div 12)^2] \div 4$ 

= 0.2 square feet

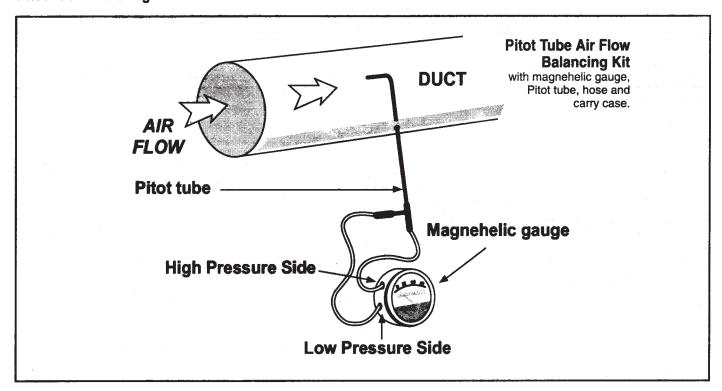
The air flow is then:

640 ft./min. x 0.2 square feet = 128 cfm

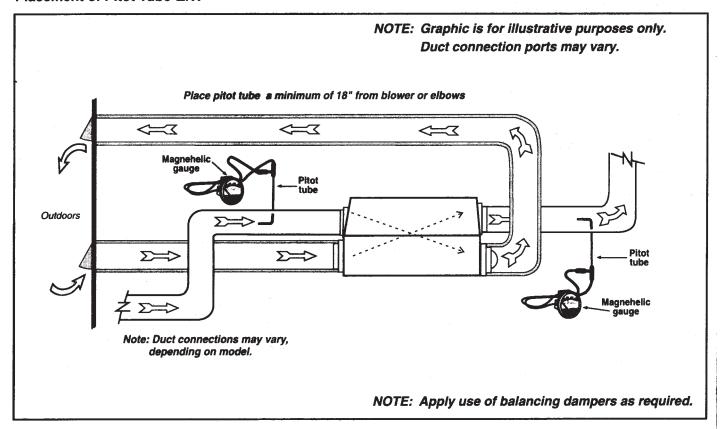
For your convenience, the cross sectional area of some common round duct is listed below:

DUCT DIAM. (inches)	CROSS SECTION AREA (sq. ft.)
5	0.14
6	0.20
7	0.27

The accuracy of the air flow reading will be affected by how close to any elbows or bends the readings are taken. Accuracy can be increased by taking an average of multiple readings as outlined in the literature supplied with the Pitot tube.



# **Placement of Pitot Tube ERV**



# Troubleshooting **Symptom** Cause Solution · clean exterior hoods or vents **Poor Air Flow** • 1/4" (6mm) mesh on the outside hoods is plugged · filters plugged · remove and clean filter • core obstructed · remove and clean core · check and open grilles · house grilles closed or blocked · open and adjust dampers · dampers are closed if installed · have electrician check supply voltage at house · poor power supply at site • check duct installation · duct is restricting ERV • increase the speed of the ERV · improper speed control setting · ERV air flow improperly balanced • have contractor balance ERV · locate the grilles high on the walls or under the baseboards, Supply air feels cold or hot · poor location of supply grilles, the air flow may irritate install ceiling mounted diffuser or grilles so as not to directly the occupant spill the supply air on the occupant (eg. over a sofa) • turn down the ERV supply speed. A small duct heater · outdoor temperature extremely cold or hot (1kw) could be used to temper the supply air if too cold · placement of furniture or closed doors is restricting the movement of air in the home

		<ul> <li>if supply air is ducted into air handler return, the air handler fan may need to run continuously to distribute ventilation air comfortably</li> </ul>
Dehumidistat is not Operating	improper connection to ventilator	check that the correct terminals have been used
	<ul> <li>external low voltage is shortened out by a staple or nail</li> <li>check dehumidistat setting it may be on OFF</li> </ul>	<ul><li>check external wiring for a short</li><li>set the dehumidistat at the desired setting</li></ul>
Humidity Levels are too High in Winter	dehumidistat is set too high	set dehumidistat lower
Condensation is appearing on the windows	• lifestyle of the occupants	<ul> <li>avoid hanging clothes to dry, storing wood and venting clothes dryer inside. Heating wood may have to be moved outside</li> </ul>
	moisture coming into the home from an unvented or unheated crawl space	<ul> <li>vent crawl space and place a vapor barrier on the floor of the crawl space</li> </ul>
	moisture is remaining in the washroom/bathroom and kitchen areas	<ul> <li>ducts from the washroom/bathroom should be sized to remove moist air as effectively as possible, use of a wash- room/bathroom fan for short periods will remove additional moisture</li> </ul>
	condensation seems to form in the spring and fall	<ul> <li>timer or fan can be added to washroom/bathroom exhaust</li> <li>on humid days, as the seasons change, some condensation may appear but the home's air quality will remain high with some ERV use</li> </ul>
	ERV is set at too low a speed	increase speed of the ERV
Humidity Levels are too Low	dehumidistat control set too low	set dehumidistat higher
	blower speed of ERV is too high	decrease ERV blower speed
	lifestyle of occupants	humidity may have to be added through the use of humidi-
	ERV air flow may be improperly balanced	fiers
		have a contractor balance ERV air flow
Condensation or los Build Unio	incomplete upper howing excued insulated dust	a tana and pool all joints
Condensation or Ice Build Up in Insulated Duct to the Outside	<ul> <li>incomplete vapor barrier around insulated duct</li> <li>a hole or tear in outer duct covering</li> </ul>	<ul> <li>tape and seal all joints</li> <li>tape any holes or tears made in the outer duct covering</li> <li>ensure that the vapor barrier is completely sealed</li> </ul>

## 1. Inspect Exterior Hoods at least once a month.

Make sure exhaust and fresh air supply hoods are not blocked or restricted by leaves, grass, or snow. In winter, it is especially important to make sure snow is not blocking the hoods or that frost has not built up on the wire mesh (bird screen).

WARNING: Blockage of hoods may cause an imbalance.

### 2. Clean Air Filters - Twice a Year

The standard filters equipped with your ERV are removable and washable.

- a) simply open access door and slide core out
- b) remove filters
- c) rinse with water or a combination of mild soap and water. Do not clean in the dishwasher
- d) to re-assemble, place clean filter(s) (wet or dry) back into their positions against the core and return clips to their original position
- e) slide core back into its original position

#### 3. Clean Core - Twice a Year

- a) open access door
- b) rotate keeper clips and carefully grip ends of core and pull evenly outward.
  - -core may be snug, but will slide out of the channel
- c) once removed from the cabinet remove filters
- d) wash core in warm soapy water (do not use dishwasher)
- e) install clean core
- f) install the clean filters

Note: Core installation label on the outer end of the core.

## To install the clean core:

- a) first mount the bottom flange of the core guide into the bottom H channel approximately 1/4" (6mm)
- b) mount the left or right side flange of the core guide approximately 1/4" (6mm) followed by the other side
- c) mount the top flange of the core guide into the top H channel approximately 1/4" (6mm)
- d) with all four corners in place and the core straight and even, push hard in the center of the core until the core stops on the back of the cabinet
- e) rotate core clips to lock core in place

**NOTE:** Core will appear to stick out from cabinet approximately 1/8" (3mm). This is designed this way so that the access door will fit tight against the core.

#### 4. Motors - Maintenance Free

## 5. Clean Duct System if Required

The duct system running to and from the ERV may accumulate dirt. Wipe and vacuum the duct once every year. You may wish to contact a Heating/Ventilation company to do this.

#### 6. General Maintenance - Twice a Year

Wipe down the inside of the cabinet with a damp cloth to remove dirt, bugs and debris that may be present.

# 7. Cleaning the Fans

Fans may accumulate dirt causing an imbalance and/or excessive vibration of the ERV. A reduction in the air flow may also occur. In new construction this may result within the first year due to heavy dust and may occur periodically after that over time depending on the outdoor conditions.

- · unplug the ERV and open the service door
- remove the core
- use a small brush, such as a toothbrush or pipe cleaner, and insert first. Scrub individual fan blades until clean. Avoid moving or damaging balancing flat weight, clip is usually found on one or more of the fan blades
- · vacuum and wipe

Before attempting this task, thought should be given to having a qualified service technician complete the service work.

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Maintenance Record

