



CONTROL BOARD, P/N 7627823 & 7628003 Information Sheet

Important: This form must be completed by the servicing technician and returned with suspect control board. The suspect control board must be returned in the anti-static bag and in the box, along with this form. Completion of this form and proper packaging is **required** to qualify for warranty consideration.

Ice Machine Information:

Model: _____ **Serial:** _____

Service Company Information:

Company Name: _____ **Technician Name:** _____
Phone Number: _____ **Return Material Tag Number:** _____

Please answer the following questions in detail.

1. Is the ice machine installed properly? (See Installation Use and Care Guide or Service Manual for proper installation checklist.) **Yes** **No**
2. Does the machine shut down on a Safety Limit? **If Yes, which one?** _____ **Yes** **No**
3. Is the problem repeatable? (Does it happen consistently?) **Yes** **No**
4. What is the voltage at wires 55 and 56 at the 9-pin connector on the control board? _____
5. What is the ohm value of the bin switch between wires 63 and 64? Curtain: **Open** _____ **Closed** _____
6. Does the toggle switch ohm-out OK? (see Service Technicians Handbook) **Yes** **No**
7. Have you checked for loose wire connections? (*ie.* 6 and 9-pin connectors, grounds, etc.) **Yes** **No**
8. Has the ice machine been thoroughly cleaned? (See Installation Use and Care Guide or Service Manual for proper cleaning and sanitizing procedure.) **Yes** **No**
9. Original complaint (symptoms that originated service call) _____

10. Ice machine operation, when you arrived. _____

11. Final diagnosis (reason for control board replacement). List the **DETAILS** of procedures used to determined the control board was faulty. Refer to Service Technicians Handbook details regarding specific diagnosis procedures. Use the back of this form for more space, if necessary.

12. List all other repairs required or parts changed. _____